

Client
Top Asian Law Firm

Client's Requirement

The client was interested in filing patent application with the Indian Patent Office

Challenges

This was Client's first filing experience with the Indian Patent Office through us. We had received a patent application filing order, to be filed in India, with a very short deadline; it was successfully managed by IDS-IP because of its strong relationship with the Indian Patent Office.

Our Solution

- ✔ Coordinated with client to complete every required document in time which required **clean and quick communication**.
- ✔ Followed standard operating procedures (SOP) despite shortage of timeline which meant that there was **no compromise with the Quality of the work**.
- ✔ **Deep and thorough review of application** and supporting documents was done by the by Patent Attorney/Agent
- ✔ Compiled and **filed the application electronically** and before the timeline provided by client.
- ✔ **Receipt generated** and information letter sent to client with detailed information as soon as the filing was done which is proof of **dedicated client satisfaction/ account management team**.
- ✔ Consultation was provided to client regarding **"what will be the next required steps"** to keep the application enforced
- ✔ IDS-IP **completed Filing within 1 Business day** that resulted in **financial gain of 50% for the client**.

Benefits

Cost Saving, Time Saving, Effective Communication, Regular updates about application status to client and 24x7 Customer support

Feedback

Client was very happy with our Indian Patent Law knowledge and appreciated our timely response.